Congratulations, Julie Aquino—We salute you!

“Julie was incredibly helpful and QUICK in assisting with a query from a student regarding their pay. As I was unsure what the issue was, I cc’ed ERSO Payroll on the response to the student, and within less than an hour (!!), Julie had responded with additional information and had identified the problem (paper checks were issued instead of direct deposit). She indicated that she’d reach out directly to the student to resolve. It was such a quick, professional, and helpful response, and I’m so grateful that Julie stepped in quickly and said she handle it. I don’t feel like I need to monitor the situation to ensure the resolution, which gives me peace of mind as well as one less thing on my desk. She even indicated that she’d further assist with any other of their payroll concerns - just a wonderful, helpful, customer-service oriented frame of mind that put me (and the student) at ease. Thank you SO much, Julie - it’s an absolute pleasure to have you on the ERSO Payroll team!”

Happy birthday!
Angela Brito-Baldwin, 17 years
Anthony Mabanglo, 10 years
Brooke Estrada, 9 years
Helen Acosta, 9 years
Jennifer Dawson, 9 years
Jennifer Kim, 9 years
Jolo Cabrera, 6 years
Ken Major, 2 years
Leslie Goldstein, 2 years
Reagan Lu, 2 years
Sanchita Pal, 1 year
Victoria Kryskiak, 1 year

Happy ERSO-versary!
Alice Wong, 17 years
Krystle Bartholomew, 10 years
Dan Matsuoka, 9 years
Jennifer Dawson, 9 years
David Anderssen, 6 years
Ruben Speers, 2 years
Denise Ramirez, 1 year

Dress Your Pet Winner: ERSONaut Halloween (Jennifer Stone)
Carving Contest Winner: Water and Fire (Wendy Kung)

Join together for ERSO’s Staff Holiday Gathering
Tuesday, December 5th
5:00 to 7:30pm
Berkeley, CA

Please RSVP by 11/22/23

Your questions/feedback is welcome! Please submit it via this anonymous form.

“Autumn is a second spring when every leaf is a flower.”